Make smart choices

UMD community members cultivate fearless ideas every day. We strive to help you achieve your vision by providing quality and cost-effective systems and services. See what's been unfolding lately!

Visit our new website to learn more and to browse our enhanced service catalog. it.umd.edu

Delivering the Vision

we delight others
we get stuff done
we are transparent, candid, and caring
we learn and share
we are holistic

Accounts
Teaching & Learning
Communication & Collaboration
IT Accessibility
Administrative & Business
Security
Research
Consultation & Training
Network & Storage
Software & Computing Devices

DIT multi-factor authentication is now available at UMD. Sign up to lock down your UMD login.

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We've created IT Security self-assessment tools for departments. Check out the series to help you adopt IT best practices.

Secure Data
#LockDownURLogin

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Approximately 50 email accounts were compromised by phishing attacks in 2016, and DIT guided their recovery.

Multi-factor authentication

PROJECT NEThics

On average, 244,970,610 cyberattacks were blocked per month

DIT collaborated with a variety of UMD units to address sensitive, technology-related incidents such as cyberbullying, academic dishonesty, and theft.

In 2015-2016, NEThics processed 2,172 complaints, an increase of 87% since 2001.
Teaching and Learning

AV is now available in 99% of General Purpose Classrooms, up from 75% in 2013.

80% of UMD instructors teaching in Fall 2016 used ELMS-Canvas to deliver their course content.

A new AV touch panel has been designed and tested. The new system will be installed in 2017.

7,349 ELMS-Canvas course sections were published in Fall 2016, a 73% increase since Spring 2013.

Research

A new UMD Data Classification Table has been approved. It defines four categories of data risk: Low, Moderate, Elevated, and High.

More than 15,000 UMD community members use UMD Box. Box is approved to hold data that is classified as being high-risk.

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More than 15,000 UMD researchers used Deepthought2 in Fall 2016 to perform 661,872 high-performance computing jobs.

Software & Computing Devices

TERPware offers 60 different software products. UMD community members downloaded 60,852 programs since August 2015. Faculty/staff favorites: Adobe Creative Cloud, VPN client, and Microsoft Office Pro Plus.

Terrapin Tech staff repaired about 5,548 computers and loaned 263 students temporary laptops during Fall 2016.

Network & Storage

10,000 more devices connected to UMD’s wireless network in Fall 2016 than in Fall 2015, representing 15% growth. There are 40,000 Wi-Fi logins per weekday.

McKeldin, Van Munching, and The Stamp are the most used Wi-Fi access areas on campus.

New storage services will be available in Spring 2017, including Amazon Web Services.

Administrative & Business

DIT engineers dedicated 3,736 hours in Fall 2016 toward projects that enhance UMD’s online administrative systems and services.

UMD’s new u.achieve degree audit system was accessed an average of 2,500+ times per week in Fall 2016.

Communication & Collaboration

16,820 individual email accounts, 159 million messages, and 1.7 million calendar events were migrated to G Suite for Education in 2016.

About 173,000 email messages were delivered to the UMD Google faculty/staff system each weekday.

WebEx sessions were held in the first month of service.

IT Accessibility

UMD developed a new 3-year IT Accessibility Plan to ensure equal access to information and services for all its constituencies.

Web Accessibility Guidelines were approved by the IT Council.

Consultation & Training

DIT staff hosted more than 53 workshops on various topics and provided over 62 instructional design consultations in Fall 2016.

DIT employed and trained more than 150 students in Fall 2016 to support UMD customers’ use of IT services.

140 instructional videos were professionally produced by DIT for UMD customers.

Most data in this publication relate to the Fall 2016 semester. Some encompass 2015 and 2016. If you have data questions, contact acadtechfeedback@umd.edu.